

Best Practices for Handling Unsafe Situations

A Panel Discussion

Moderated by: Melissa Knybel, RN, TravCon Education Director





Disclosures

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Panelists



Amber has more than 23 years of experience in the industry and serves as Fusion's Chief Clinical Officer, joining the company in 2023. Prior to joining Fusion, Amber spent nearly 15 years at Medical Solutions. Before joining the world of healthcare staffing, Amber spent nearly a decade in the clinical setting, beginning her career as a staff RN at Alegent Health Bergan Mercy Medical Center, followed by positions at Alegent Health in operations and administration.



Bree Becker graduated from the Byrdine Lewis School of Nursing at Georgia State University in 2007 and then received her MSN as a Family Practice NP in December 2018.

She is the Director of Clinical and Manager of Nursing Excellence for Medical Solutions and is also actively practicing as a Nurse Practitioner for Northside Cardiovascular Care's Maternal Heart Health Clinic



Sally Porter is the Chief Clinical Officer for Supplemental Health Care with over 20 years of experience in healthcare staffing. She serves on NATHO's Clinical Executive Committee and is a former member of the Joint Commission Advisory Board for healthcare staffing. Sally lives in Buffalo, NY and is a graduate of D'Youville University, where she earned her Bachelor of Science in Nursing.



Terim Dortch is the Director of Client Talent Experience at Prolink. An RN for 20 years, She was an ED Clinical Nurse Supervisor at a major pediatric trauma facility. Terim is co-chair of NATHO's Clinical Executive Committee and a member of Governmental Affairs committee. Terim received her MSN-nurse executive from Nebraska Methodist College and BSN from the University of Nebraska Medical Center-Lincoln.



Objectives

1. Learners will be able to discuss how and when to communicate with their agency employer when problems arise in their travel assignment.
2. Learners will be able to discuss how to initially respond to a manager or client representative when a performance complaint is brought to their attention.